

Our customers have a 100% financial guarantee

- ✓ ABTA & ATOL protected
- ✓ Member of The Freedom Travel Group*
- ✓ Open honest advice
- ✓ The widest choice of Cruise holidays
- ✓ Highly trained cruise specialists



 **ABTA and**  **ATOL PROTECTED**

*Part of The Co-operative Travel

Your holiday money is safe with The Cruise Specialists

Organised cruise holidays versus “do it yourself” holidays....

In recent years there has been much hype about the benefit of “building” your own holidays – taking a low cost flight from the internet and coupling it with your choice of accommodation. The benefits of building your own holiday speak for themselves; you are afforded ultimate flexibility, on dates, durations and destinations. Whilst constructing your own holidays from the internet can be relatively straightforward there are also some important factors to take in to account.

The pitfalls of a “do it yourself” internet holiday.

Booking your flights and cruise with different travel companies online is not necessarily a cheaper option, especially when you consider that there are sometimes “hidden” charges such as taxes, in flight meals and transfers. We can tailor your flights and cruise separately as part of one fully protected package. It is important to point out that if you book them separately yourselves on line your money and holiday could be at risk if one of the companies collapses. You could find you are left with holiday accommodation and no flight to get there, or be stranded abroad.

What financial security do I have?

By law, we have to ensure that your money is secure. If you book your complete cruise holiday with us (either a cruise line package or a cruise holiday we have built for you), you will be protected. ATOL gives security for all air packages sold by Cruise Operators in the UK, which means you have peace of mind knowing your holiday is protected from the moment you pay. And, because we are responsible for each component of the holiday, if there is a problem with any component, either before you go, or whilst you are away, we are legally obliged to sort it out and provide you with help and assistance. For extra security, we are also full members of ABTA, the association of British Travel Agents.

What if I booked on my credit card?

If you book direct using your credit card or visa debit card, you could be covered by your card provider. However, be mindful that re-claiming your money could be a lengthy process and you must have spent at least £100 on each element of your holiday. Terms and conditions do vary by card provider, so we would suggest you contact them for more details

Your holiday documentation will show you details of our ABTA and ATOL numbers, which you can check and verify online at www.abta.co.uk and www.atol.org.uk.

Terms and conditions apply; please ask for details. Agents for ATOL protected tour operators. Members of The Freedom Travel Group, part of The Co-operative Travel.

